



The Federation of Hackbridge Primary School and Spencer Nursery School **Child Protection and Safeguarding Information for Parents and Carers during School Closure**

During this period of school closure, school staff continue to uphold our duty to protect all children and keep them safe. Due to this unprecedented time, not having daily face-to-face contact with most children and their families makes this role slightly more difficult and therefore we follow the Government and Local Authorities Guidelines on undertaking this role.

What to do if you have a safeguarding concern about a child during school closure?

If you have an urgent safeguarding concern regarding a child, please contact Sutton Children's First Contact Service (CFCS) on 0208 770 6001.

If you have a safeguarding concern regarding your own child or a child from either of our schools, please contact CFCS, however our school staff are here to support you in any way we can. You can contact the schools directly on 020 8647 7974, asking to speak to a DSL (Mrs Edmonds-Chappell (HPS) or Mrs Tanner (SNS) or Deputy DSLs: Mrs Walford or Miss Robins) or email office@hackbridgeprimary.sutton.sch.uk and attention this to a DSL. We will endeavour to contact you at the first available time.

Should there be an enforced lockdown where our school is shut, please contact the school via email, which the DSLs will continue to monitor remotely.

***Note:** Spencer Nursery School will not be open during this time. All children requiring care that usually attend Spencer, will attend Hackbridge Corner. Any enquiries can be sent to the Hackbridge Primary email inbox.*

How we will fulfil our Child Protection Duty at The Federation during school closure

We have an updated Emergency Child Protection and Safeguarding Policy that is now in effect. This can be viewed on the school's website or a copy can be provided to you on request.

All adults in school will continue their duty to report any concern about a child to the Designated Safeguarding Lead/s or a Deputy Safeguarding Lead.

We will continue our duty to talk to other agencies such as Children's Social Care and the Police if we think that any child may have suffered abuse or may be at risk of abuse.

All staff are continuing their safeguarding training whilst schools are closed. Staff have been given guidance regarding their conduct and duties around working with children remotely and in small groups on site.

Any family that is currently working with a Social Worker will continue to be supported by the school through regular contact via the telephone. The DSL will be in regular contact with these families and continue to work with Children's Services during this time of school closure.

Some Things That You Can Do to Help Your Child Keep Safe

- Talk to your child about their day and how they are feeling especially during these uncertain times.
- Encourage your child to speak up if they have a problem. We teach the children in school about how to keep safe and to tell a grown up if they need help.
- For older children – make sure you know whom your child's friends are and what social media platforms they are using to stay in contact with their friends. Remember most of these platforms are 13+ so be sure to monitor these closely if you allow your child to use them.
- Take care to monitor any internet access that your child has. The 'ThinkuKnow' website is useful to help parents keep up with latest information and help with parental controls. Allowing a child to have inappropriate access to the internet is a child protection matter. Look out for the weekly National Online Safety Guides for #WakeupWednesday
- Reinforce the Government Guidance on social distancing and staying at home unless it is essential to leave. For children there should not be many reasons for them to leave their homes during this period of isolation.
- We teach the NSPCC 'Pants Rule' in school – talk to your child about this and what it means. You can find information for parents on the NSPCC website.
- Work with us. We want to build good relationships with parents and carers as this helps children to feel safe and secure. We are here to help and we want the best for your child and your family.